

2020 IN NUMBERS

29



CERTIFICATIONS

27



NEW CLIENTS

600



PRO BONO
HOURS

\$33K



DONATED

30K



HOURS COMPLETED
FOR CLIENTS

18



NEW
EMPLOYEES

9,810



TICKETS
RESOLVED

3.96



HOURS TO
RESOLVE

8.06



MINUTES TO
ANSWER

40



SALESFORCE
IMPLEMENTATIONS

117



TWEETS SENT

4,289



LINKEDIN
VISITORS

3



WEDDINGS

3



BABIES BORN

